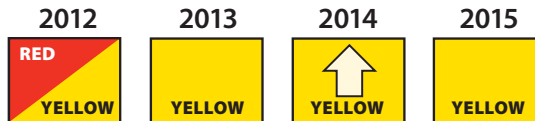


# Washington's Commitment

## Behavioral Health Administration:

### YARDSTICK

Be the national leader in: Providing safe, successful mental health services in state psychiatric hospitals and community settings and successful Substance Use Disorder treatment, recovery and prevention services.



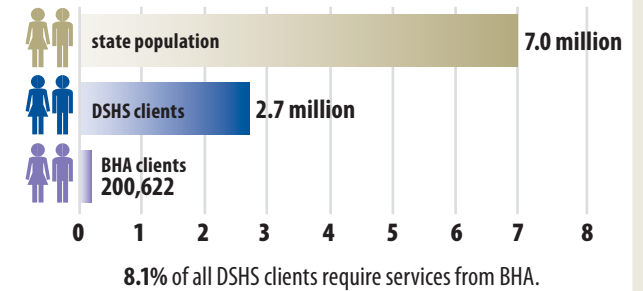
### Measuring up Washington

	2012	2013	2014	2015	
Provide safe, successful mental health services in state psychiatric hospitals	<b>RED</b>	<b>YELLOW</b>	<b>YELLOW</b>	<b>RED</b>	Retention and recruitment continue to drive challenges with safety, quality of care and unacceptable backlogs. Operating costs remain unstable.
Provide successful mental health services in community settings	<b>RED</b>	<b>YELLOW</b>	<b>GREEN</b>	<b>GREEN</b>	Psychiatric boarding was eliminated for adult and psychiatric patients in 2014. Community-based programs to treat children whose serious mental illness places them at risk of institutionalization began in 2014.
Provide successful Substance Use Disorder treatment, recovery and prevention services	<b>YELLOW</b>	<b>YELLOW</b> ↑	<b>YELLOW</b> ↑	<b>YELLOW</b> ↑	Transition to Behavioral Health Organizations will integrate mental health and substance use disorder prevention, treatment and recovery services. The integration will also leverage more performance-based contracts and, through actuarially sound rates, will be the foundation for major program improvements.

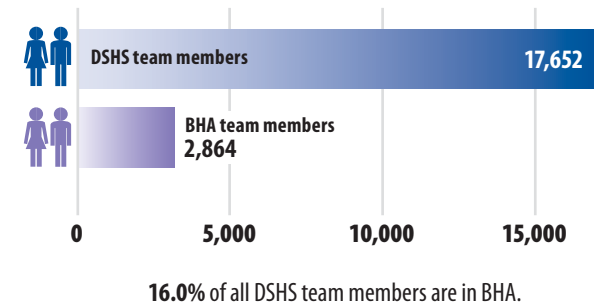
The summary evaluations are denoted by color as follows: green equates to strong performance and service in the area, yellow to areas of concern or unmet need, or both, and red to serious concern or serious unmet need, or both. Where there is a positive movement it is denoted by an upward arrow and where we have achieved national leadership it is indicated by our coveted gold star. Some measures are new in the 2015-2017 strategic plans. For these measures preliminary color codes have been established in muted colors, however, they are necessarily subject to change as more data becomes available.

## DSHS Client Services

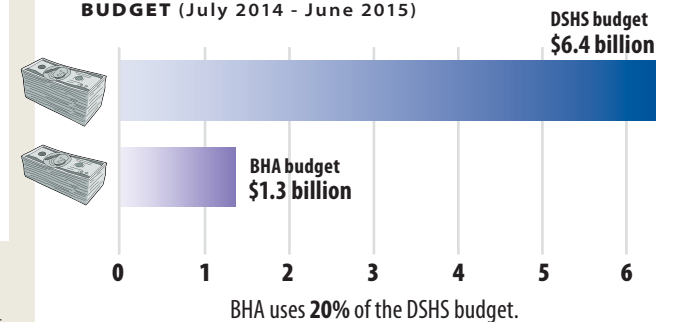
### CLIENTS SERVED (between July 2013 - June 2014)



### NUMBER OF TEAM MEMBERS (as of June 30, 2015)



### BUDGET (July 2014 - June 2015)



# Washington's Progress

## Behavioral Health Administration

### Provide safe, successful mental health services in state psychiatric hospitals

	2012	2013	2014	2015	
Decreased state psychiatric hospital assault rates	RED	↑ RED	YELLOW	↑ RED	Staffing levels must increase to provide sufficient qualified staff to ensure staff and patient safety and to improve quality of care.
Increased state psychiatric hospital treatment hours	YELLOW	YELLOW	YELLOW	RED	Staffing levels must increase to provide more active treatment. This will increase staff and patient safety and improve quality of care.
Implement Electronic Health Record				New in 15-17 plan RED	
Timely competency evaluations	RED	RED	RED	RED	Efforts are underway to eliminate the backlog of evaluations by March 1, 2016. Ability to complete evaluations within seven days depends on other factors.

### Provide successful mental health services in community settings

	2012	2013	2014	2015	
Availability of outpatient mental health services for children	YELLOW	↑ YELLOW	GREEN	↑ YELLOW	Funding for intensive wrap-around service is now available. Staff shortages are slowing the roll-out.
Timely outpatient mental health services	YELLOW	YELLOW	YELLOW	YELLOW	
Availability of outpatient mental health services for adults	YELLOW	YELLOW	GREEN	GREEN	

### Provide successful Substance Use Disorder treatment, recovery, and prevention services

	2012	2013	2014	2015	
Contain teen marijuana use	YELLOW	YELLOW	GREEN	GREEN	Legalization of marijuana use for adults is likely to negatively impact marijuana use by teens.
Reduce teen alcohol use	YELLOW	YELLOW	↑ YELLOW	↑ YELLOW	
Outpatient Substance Use Disorder treatment retention for adults	GREEN	GREEN	GREEN	GREEN	
Outpatient Substance Use Disorder treatment retention for children	GREEN	GREEN	GREEN	GREEN	
Increase employment for individuals receiving Substance Use Disorder treatment for clients	GREEN	GREEN	GREEN	GREEN	

### Other mission critical goals

	2012	2013	2014	2015	
Partner with DSHS and other state agencies on health system transformation				New in 15-17 plan GREEN	
Increase the number of licensed behavioral health agencies that receive an on-site survey at least once every three years				New in 15-17 plan YELLOW	
Implement managed care behavioral health integration contracts in April 2016				New in 15-17 plan GREEN	
Increase the skills, awareness and engagement of BHA leadership in equity, diversity and inclusion				New in 15-17 plan RED	